

How to use the Service Tool application.

Double click to start the App.



First familiarise yourself with all of the buttons.

If you click on a button and you receive an error then your printer is either not in Service Mode or is not connect to the PC properly.

This Application can be destructive so only press the buttons that you are sure of first. You'll need several sheets of A3 plain paper in the back tray so have some ready

Firstly you need to print an EPROM report, so press the **EEPROM** button. (1)

Next you can check the **Clear ink counter** and make sure it's set to Main. (2)

Now you can do the same with the **Ink Absorber Counter**. (3)

Then set the **Counter Value %** to zero but don't forget the **Set button** to make the change permanent. (4 & 5)

Once you have done this then print another **EPROM** report (6) to check the Ink counter has been reset to (0%).

This report is very detailed and has everything about your printer since you first turned it on, but you have to study it quite bit to understand it, what to look for at this time is the **D Value** and make sure it's now reset to zero, the first printed report has the original values.

The last thing to do is to close the Service Tool. (7).

Now this Application does not work very fast so give it time and wait till the App responds.

